

PAVAN KUMAR P

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SUMMARY

Accomplished **Project Management Leader and Certified Scrum Master** with **12+ years of experience** driving IT project delivery, Agile transformation, and digital programs across **payments, e-commerce, and financial services**. Skilled at **orchestrating cross-functional collaboration, aligning executive stakeholders, and mentoring high-performing teams** to consistently achieve **95%+ on-time project delivery**.

Following a recent **entrepreneurial venture** in restaurant operations and sustainable farming, I bring **refreshed leadership, business acumen, and strategic execution skills** that further strengthen my ability to deliver outcomes in complex, cross-functional IT projects.

Recognized for **embedding scalable Agile practices, optimizing processes, and building client trust**, enabling organizations to accelerate time-to-market and achieve measurable business impact.

SKILLS

Core Competencies:

- **Project & Program Management** – Agile Delivery, Scrum, SAFe, PMO Practices, Digital Transformation.
- **Leadership & Stakeholder Engagement** – C-level Communication, Stakeholder Management, Team Mentoring.
- **Delivery Excellence** – Risk & Issue Management, Process Optimization, Business Value Realization.
- **Tools & Platforms** – Jira, Confluence, Trello, MS Project, Slack, Git, Bitbucket.

Technical Foundation: HTML, CSS, JavaScript, SQL.

EXPERIENCE

Independent Entrepreneur - Voluntary Experience – Career Break.

Davangere, INDIA

Restaurant Operations

April 2024 – May 2025

- Founded and managed a **restaurant venture**, overseeing **operations, budgeting, vendor negotiations, and customer engagement**, building strong **leadership, financial planning, and stakeholder management** skills.
- Pursued **organic farming**, developing skills in **sustainability, resource management, and strategic planning**.

Indegene Limited

Bengaluru, INDIA

Project Manager

June 2021 – March 2024

- Directed **5+ global Agile projects**, achieving **95%+ on-time delivery** and boosting team efficiency by **20%** through Agile coaching and mentoring.
- Partnered with stakeholders to refine requirements, reducing **scope creep by 25%** and improving delivery predictability.
- Strengthened client engagement with transparent communication, driving a **30% increase in repeat business**.
- Recognized with **Three Best Team Lead & Business Recognition Awards** for driving

Agile delivery excellence and client satisfaction.

Sonata Software

Consultant

Bengaluru, INDIA

May 2014 – May 2021

- Led Agile ceremonies for an **8-member team**, boosting sprint velocity by **20%** and enhancing overall delivery outcomes.
- Collaborated with global clients and delivery teams in **strategy sessions and stakeholder reviews**, accelerating decision-making.
- Designed and implemented a **code review framework**, mentoring developers, improving code quality by **30%**, and reducing review cycle time by **25%**.
- Contributed to **enterprise Agile adoption**, ensuring alignment of delivery execution with business goals.

Earlier Roles - Web & Project Support

Bengaluru, INDIA

Web Developer / Senior Web Developer

January 2010 – April 2014

Allegis Services India Ltd | Your Practice Online | Bengaluru Connect

- Contributed across the **full SDLC** (requirements, coding, testing, support), providing a strong technical base for later leadership in project management.
- Improved **code stability** (reducing delivery delays by 20%) and **backend performance** (30% faster response times).
- Supported **project coordination, tracking, and client communication**, ensuring smoother execution and on-time delivery.

CERTIFICATIONS

- Certified Scrum Master (CSM) | Certificate ID: 001768906
- Project Management Fundamentals | Microsoft ([View Certification Details](#))
- Project Management Essentials | Howard ([View Certification Details](#))
- Generative AI Overview for Project Managers | PMI ([View Certification Details](#))
- Talking to AI: Prompt Engineering for Project Managers | PMI ([View Certification Details](#))

EDUCATION

Bachelor of Arts.

DR. C. V. Raman University

Bilaspur, INDIA

January 2014 – December 2016

ADDITIONAL INFORMATION

- **Awards & Recognition:** Multiple leadership awards, including *Best Team Lead* (Indegene), for **project delivery excellence and cross-functional team leadership**.
- **Public Speaking & Knowledge Sharing:** Conducted internal Agile coaching sessions and participated in industry webinars on project management and Agile practices.
- **Professional Development:** Actively engaged in continuous learning through certifications, workshops, and Agile communities of practice.